

March 31, 2020

Dear valued customer,

We hope that all of our customers, family and friends are safe and well.

As you may have heard some countries are on lockdown and some airports and ports in origin countries are temporarily closed. At present we have good inventory of most products and encourage customers to stay ahead of matters by placing orders early to avoid any potential out of stocks.

We do want to provide preliminary notice that in some instances inbound shipments *could* be delayed. Our Production & Purchasing Department is keeping in close contact with our manufacturing partners to monitor delays and changes in circumstances as they arise with the various origin countries from which our products are sourced. We will do our best to keep all customers informed, but as you will appreciate this is a very fluid and very rapidly changing situation. We encourage you to contact your Account Manager if you have questions about any specific products or orders.

Wishing you well,
Sincerely,



Mark Campbell
Chief Operating Officer